



Terms and Conditions

Pinnacle Loft
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Arrival / Departure

Arrival: any time after 2pm.
Departure: check-out time is 10:00 by the latest, to allow time to prepare property for next guests.

Payments and Cancellations

Deposit of 20% is required to secure the booking. Payment of the rental deposit constitutes the clients acceptance of these Terms and Conditions.

Balance of the rental amount must be received in full 7 days prior to occupancy. If not the owner has the right to cancel the booking and attempt to re-let it.

Deposit will be refunded if booking is cancelled by client more than a month before the arrival date. Fees charged by bookings sites like Stayz or AirBnB cannot be refunded because of the sites policies.

General Terms

Note: Variances can be agreed on but only by arrangement with the owner in writing.

The property should be left in a similar state to its condition on arrival.

The owners will make every effort to ensure the property is available as booked. However the owners reserve the right to make alterations to bookings due to unforeseen circumstances.

To maintain a good standard for our guests we require certain conditions to be complied with. We appreciate most will respect our property but the occasional abuse requires that we state the following conditions.

Number of Guests should not exceed the number stated on the Confirmation. Fees will apply for excess guests not agreed with the owners in advance.

Parties and Functions are strictly prohibited. The price charged is for domestic use only and not commercial. Accordingly this rate does not allow for the extra wear associated with functions in terms of cleaning, garbage removal, wear and tear, repairs etc. Use contrary to this may result in loss of your bond and/or additional payments.

Damage, Breakages, Theft and Loss are the tenants responsibility during their stay.

Disturbance to our neighbors, including excessive noise, is prohibited and may result in termination of rental and loss of bond.

Pets are not allowed. We have to respect other visitors who may have allergies to pets hair etc.

Loss - the owners take no responsibility for the tenant's personal property.

Variations to these conditions may only be made by prior arrangements with the owner in writing.